



Systems Engineer

Waconia, Minnesota, United States · Full time

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Description

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We are looking for a Systems Engineer to help build, maintain, and troubleshoot our rapidly expanding infrastructure. You will be part of a talented team of engineers that demonstrate superb technical competency, delivering mission critical infrastructure and ensuring the highest levels of availability, performance, and security. Qualified systems engineers will have a background in IT, computer systems engineering, or systems engineering and analysis.

Responsibilities

- Manage and monitor systems and infrastructure
- Install, configure, test, and maintain operating systems, application software and system management tools
- Proactively ensure the highest levels of systems and infrastructure availability
- Monitor and test application performance for potential bottlenecks, identify possible solutions, and work with developers to implement those fixes
- Participate in the design of information and operational support systems
- Implement and maintain security, backup, and redundancy strategies according to approved designs
- Write and maintain custom scripts to increase system efficiency and lower human intervention time
- Provide 2nd tier level support to the organization and interface with end-customers as required
- Mentor team members on technical issues
- Liaise with vendors and other IT personnel for problem resolution

Requirements

- Degree or equivalent experience in Computer Science, Engineering, or a related subject

- Proven working experience in installing, configuring, and troubleshooting Windows based environments
- Experience with virtualization and containerization (e.g., VMware, HyperV, Docker)
- Experience with Citrix environments (e.g. XenApps, XenDesktop, NetScaler)
- Experience with monitoring systems and the monitoring of enterprise environments
- Experience with Microsoft 365 productivity components (Office 365, Exchange Online, SharePoint, OneDrive, etc.)
- Experience with orchestration and endpoint management systems (Intune, Microsoft Configuration Manager, Chef, Puppet, etc.)
- Knowledge and understanding of PowerShell regarding its use in Windows administration and task automation
- Solid networking knowledge (OSI network layers, TCP/IP, understanding of core network services: DHCP, DNS, etc.)

Benefits

We offer the following benefits:

- Medical, Dental, and Vision
- Life and Disability
- 401K Plan
- PTO and Paid Holidays

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